

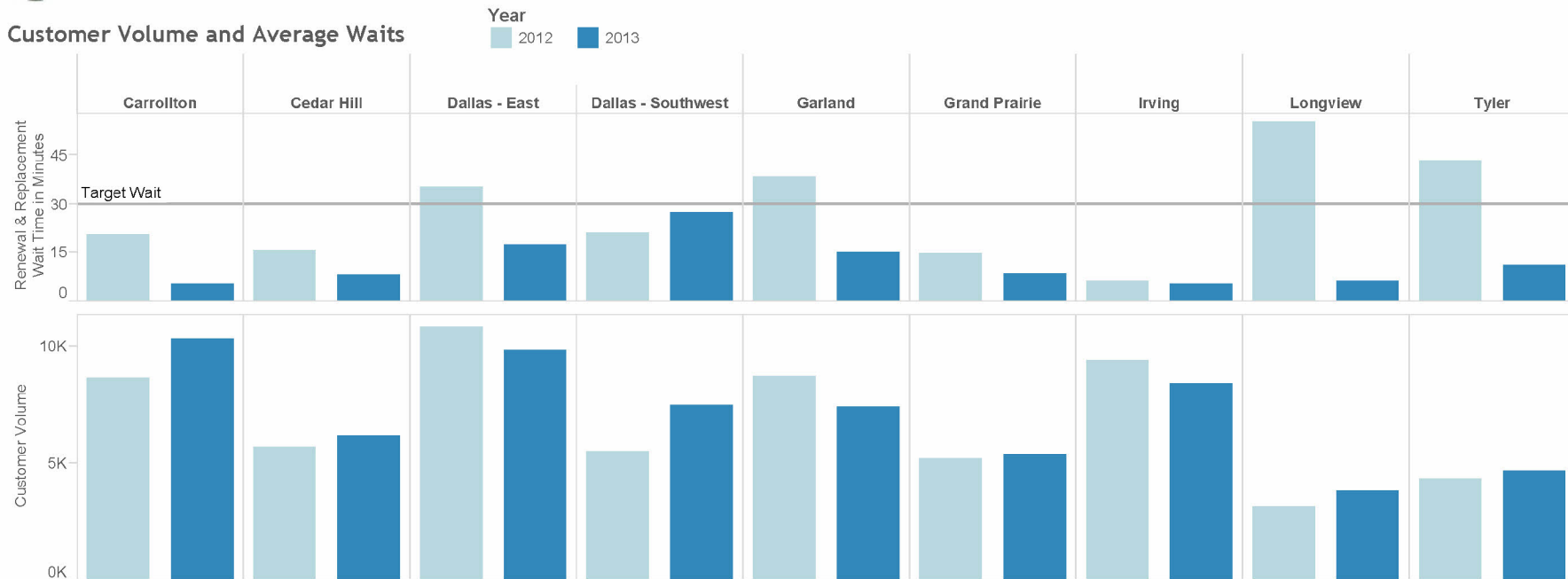


Driver License Regional Monthly Review

Region 1A: Dallas Area

October 2013

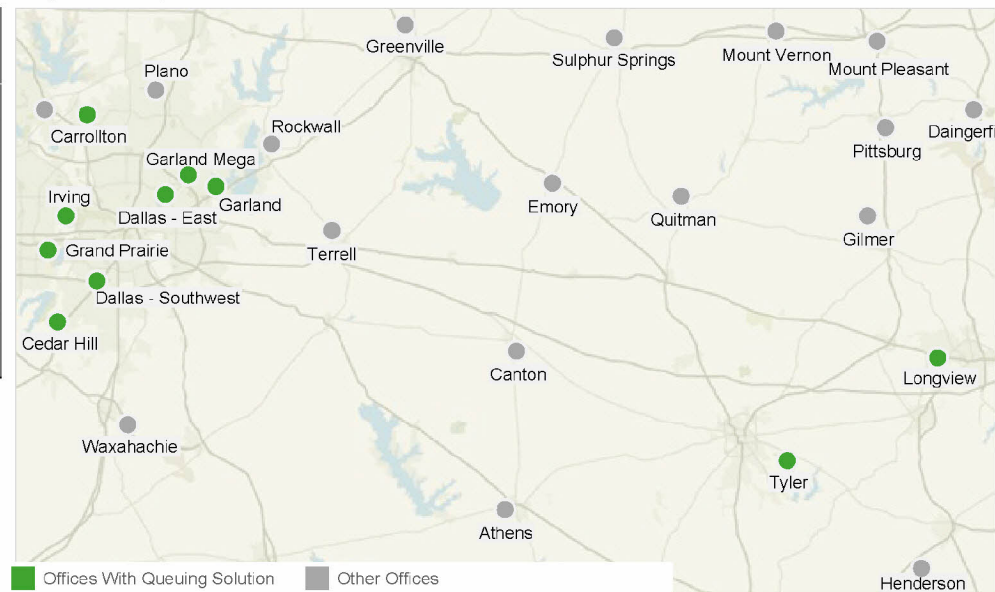
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Carrollton	4,464	2,369	3,489	5	24	42
Cedar Hill	2,608	1,579	1,968	8	15	47
Dallas - East	4,478	2,542	2,812	17	38	16
Dallas - Southwest	3,266	2,173	2,025	27	33	39
Garland	3,439	1,448	2,497	15	22	31
Grand Prairie	2,445	1,259	1,686	8	34	47
Irving	2,999	1,779	3,601	5	17	36
Longview	2,013	988	799	6	8	14
Tyler	2,283	1,058	1,355	11	13	16

Regional Map

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